

Equality Impact Assessment and Consultation

Introductory Information

Reference number

833

Budget/project proposal name

Health Watch Sheffield Procurement (Core Service)

Entered on Q Tier

Yes No

Budget/project proposal status

Project

Years

12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 21/22

EIA date

29/01/2016

EIA lead

Liz.Tooke@sheffield.gov.uk

EIA contact

Liz.Tooke@sheffield.gov.uk

Lead corporate plan priority

Better Health and Wellbeing

Portfolio, Service and Team

Cross portfolio

Yes No

Communities

Yes No

Service

Commissioning

Team

CYPF

Yes No

Service

Team

Place

Yes No

Resources

Yes No

PPC

Yes No

Health (including Director of Public Health)

Yes No

Service

CCG

Team

Brief aim(s) of the proposal and the outcome(s) you want to achieve

To re-commission Healthwatch Sheffield, a local healthwatch - as an independent consumer champion as required by the Health and Social Care Act 2012. The current contract was let in 2013 and expires at the end of March 2017 after all contract extension periods have been utilised.

To ensure via procurement and contract management that Healthwatch Sheffield gives citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality.

Community profiles, census data and data from NHS and other partners will be used to set targets and ensure 'reach' across the population of Sheffield, to people of all ages, races, faiths and beliefs, including individuals with long and short term health conditions, disabilities, health and social care support requirements.

There are no plans for funding to be reduced.

Transitional arrangements for individuals are not required as this service is not a 'one on one' service for individuals.

TUPE may apply and will be dealt with using statutory mechanisms.

Specialist Provision

Proposal impacts on or relates to specialist provision

Yes No

Poverty (Financial Inclusion)

Proposal has an impact on poverty or financial inclusion

Yes No

Health

Proposal has significant impact on health and well-being (including effects on the wider determinants of health)

Yes No

Customer impact

Positive

Level

None/Low

Summary of impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patient and the wider public and ensure representation for voices which may otherwise have gone unheard. Enhancing control over people's lives and their experiences of health and social care services.
See also overall summary of impact

Supporting evidence

Building on the strengths and success of LINKS local Healthwatch have been successful nationally in instigating changing and informing health and social care commissioning of the views of their local population. It is a statutory requirement for Local authorities to establish and maintain a local Healthwatch in their areas.

Action plan bring drawn up

Yes No

Comprehensive health impact assessment being completed

Yes No

Public Health Leads has signed off the health impact(s) of this EIA

Yes No

Health lead

Select...

Age

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

Medium/High

Details on impact

Medium positive impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patient and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with adults, children and young people across Sheffield in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

See also overall summary of impact

Supporting evidence

see above

Action plan

Yes No

Action and mitigation

Consultation - inclusive and will inform plans - analysis by age

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Contract monitoring will include age

Disability

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

Medium/High

Details on impact

Medium positive impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach in relation to disabled people with all disabilities and health conditions

See also overall summary of impact

Supporting evidence

19% of people in Sheffield are disabled or have a long term limiting health condition.

Action plan

Yes No

Action and mitigation

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Consultation was inclusive and has inform service specification and plans - analysis by disability

Specification and contract monitoring will include targets for reaching people with disabilities and long term health conditions.

Pregnancy/maternity

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Low positive impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions and at all stages in their lives, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach in relation to pregnancy and maternity.

See also overall summary of impact

Supporting evidence

see above

Action plan

Yes No

Action and mitigation

Consultation - inclusive and will inform plans - analysis in relation to pregnancy/maternity

Spec will include targets in relation to pregnancy and maternity

Contract monitoring will include in relation to pregnancy and maternity

Race

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions and at all stages of their lives, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach across BME communities.

See also overall summary of impact

Supporting evidence

19% of Sheffield's population come from a BME background.

Health data shows that different ethnic groups sometimes have differing health issues. For example, nationally, Caribbean, African and other black groups have higher rates of contact with Community Mental Health teams and higher rates of mental health detentions

Action plan

Yes No

Action and mitigation

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Consultation - inclusive and will inform plans - analysis in relation to race

Spec will include targets in relation to race

Contract monitoring will include in relation to race

Religion/belief

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Positive low

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach in relation to different religion/belief groups, as well as for those with no religion/belief.

See also overall summary of impact

Supporting evidence

There are different understandings / stigma in relation to mental health within some religions.

Action plan

Yes No

Action and mitigation

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Consultation - inclusive and will inform plans - analysis in relation to religion/belief

Spec will include targets in relation to religion/belief

Contract monitoring will include in relation to religion/belief

Sex

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Positive low

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach in relation to men and women.

See also overall summary of impact

Supporting evidence

Health data shows that men and women sometimes have differing health issues. For example, statistics from the Mental Health Foundation show that women are more likely than men to have a common mental health problem, for example women are almost twice as likely to be diagnosed with anxiety disorders

Action plan

Yes No

Action and mitigation

Consultation - inclusive and will inform plans - analysis in relation to sex

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Contract monitoring will include in relation to sex

Sexual Orientation

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Positive low impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach in relation to the LGB community.

See also overall summary of impact

Supporting evidence

Between 5 - 7 % of the population are LGB.

Health data shows that different LGBT people have higher prevalence of some health issues. For example, **the Mental Health Needs Assessment carried out in 2015 states that LGBT people experience higher rates of common mental disorders.**

Action plan

Yes No

Action and mitigation

Consultation - inclusive and will inform plans - analysis in relation to sexual orientation

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Spec will include targets in relation to sexual orientation

Contract monitoring will include in relation to sexual orientation

Transgender

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known.

This includes ensuring reach in relation to the transgender community.

See also overall summary of impact

Supporting evidence

see above

Action plan

Yes No

Action and mitigation

Consultation - inclusive and will inform plans - analysis in relation to transgender

Spec will include targets in relation to transgender

Contract monitoring will include in relation to transgender

Specification will include targets derived from Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin plans, set targets and inform methods and strategies to ensure success.

Carers

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Acting as a credible consumer champion local healthwatch are responsible for gathering the views of patients and the wider public and ensuring representation for voices which may otherwise have gone unheard, enhancing control over people's lives and their experiences of health and social care services. The service specification requires Healthwatch Sheffield to consult widely with all adults, children and young people in Sheffield, with all disabilities and health conditions, in order to extend the 'reach' of the organisation. To gather and represent the views of all Sheffield Citizens including individuals and groups with protected characteristics, people who are marginalised and those who can find it hard to make their views known. This includes ensuring reach in relation to carers.

See also overall summary of impact

Supporting evidence

Health data shows that carers sometimes higher a higher prevalence of some health issues than people without caring responsibility.

Action plan

Yes No

Voluntary/Community & Faith Sectors

Staffing

Yes No

Customers

Yes No

Impact

Neutral

Level

Details on impact

The organisation which delivers Healthwatch Sheffield must be a body that operates to the principles of a social enterprise. This may take the form of a co-operative, mutual organisation, social business, community interest company, charitable organisation or other suitable form of social enterprise.

The Service specification for Healthwatch Sheffield requires collaboration with key stakeholders including groups in the VCF sector in order to learn from their expertise and add value to the operation of all parties.

See also overall summary of impact.

Supporting evidence

Action plan

Yes No

Cohesion

Customers

Yes No

Partners

Customers

Yes No

Armed Forces

Staffing

Yes No

Customers

Yes No

Other/Additional

Staffing

Yes No

Customers

Yes No

Supporting Documentation

Summary of Impact

Overall summary of possible impact

Through its governance arrangements and the way it undertakes its work, Healthwatch Sheffield will be representative of the community of Sheffield and operate in a collaborative, open and transparent way.

The contract and service specification set out clear requirements and will be monitored to ensure compliance.

The new service specification and contract requirements for Healthwatch Sheffield will re-define and improve the 'reach' of Healthwatch Sheffield across the city to the benefit of all communities and individuals.

It is a fundamental requirement for Healthwatch Sheffield to gather and present the views and experiences of people of all ages (including children and young people), sex, race faith and belief; people with physical disabilities, mental health problems and other long or short term health conditions.

Overall the work of Healthwatch Sheffield will enhance the Council's fulfilment of their Equality Duty as it increases the opportunities for people from protected characteristic groups to have their voices heard in a way which will enhance their well-being.

The provider will be required to:

- develop a written time specific work plan with clear strategic and operational objectives which reflect current local priorities – as identified with the Public, Service Users and Carers as well as collaborative work with VCS groups, commissioners, scrutiny panels, service providers etc
- Use multiple communication channels and engagement methods
- Hold innovative events for a wide range of people and specifically to seek the views of the seldom-heard and minority groups, including those who work during the daytime
- Use Community profiles, data from the NHS and other partners and, very importantly, direct consultation with groups and communities themselves, to underpin their plans, set targets and inform methods and strategies to ensure success.

An equality and diversity plan will be developed to ensure any disparity in connection or representation across all protected characteristics is understood and plans put in place to revise and improve strategies and approaches to reaching under represented, disadvantaged or hard to reach groups and individuals.

Proposal has geographical impact across Sheffield

Yes No

Which local partnership area will be impacted

All Partnership Areas

Proposal has a cumulative impact

Yes No

Year on year	Across a community	Geographical area	Other
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Details of cumulative impact

Year on year impact over the term of the 5 year contract will be positive as Healthwatch Sheffield is increasingly recognised as a credible consumer champion and continuously improves its reach into all communities, including hard to reach and seldom heard groups, people with protected characteristics and those who find it hard to make their views known.

Summary of evidence

see above

Review

Review date

30/03/2017

Risk rating

Low

Decision Type

Type of decision

Individual Cabinet Member

Lead cabinet member

Mcdonald Cate (LAB-CLLR)

Staff

Staff who may be affected by these proposals are aware

Yes No

Consultation

Consultation required

Yes No

Consultation start date

Consultation end date

Details of consultation

The provider will be required to develop a written time specific work plan with clear strategic and operational objectives which reflect current local priorities – as identified with the Public, Service Users and Carers as well as collaborative work with VCS groups, commissioners, scrutiny panels, service providers etc

Manager and Approval

Lead officer

Honeycombe Sharon

EIA approved

Yes No

EIA escalated due to significant poverty impact and sign-off agreed

Yes No

Form complete